

# Global Company Fact Sheet

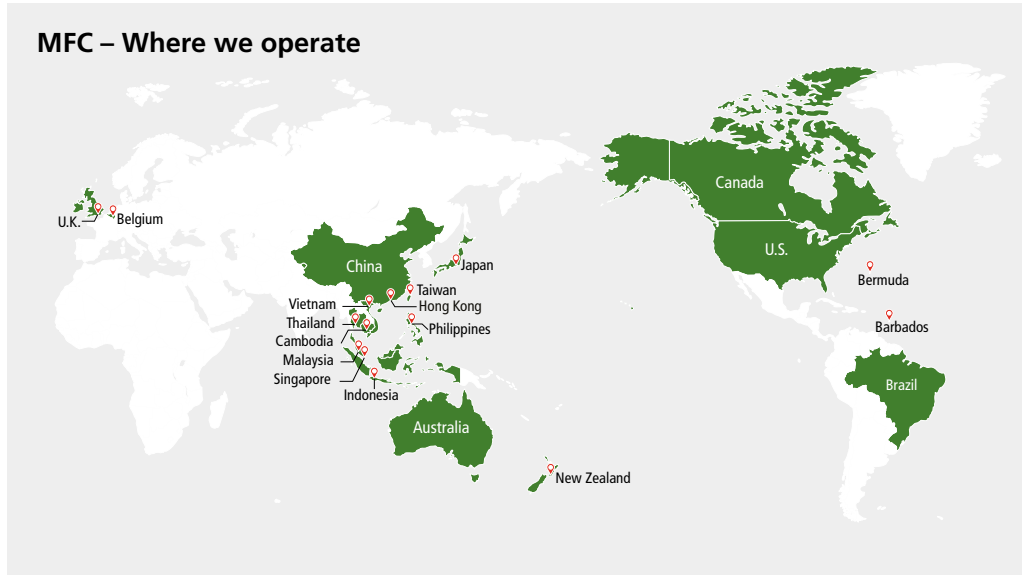
May 2018

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. We operate primarily as John Hancock in the United States and Manulife elsewhere. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.

Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under '945' on the SEHK

**35,000** employees

More than **26 million** customers worldwide



Assets under management and administration **over \$1.1 trillion** (US \$850 billion) as at March 31, 2018

Donations, sponsorships and other types of community investments **\$43.7 million** in 2017

Payments to customers in the form of claims and other benefits **\$26.9 billion** in the previous 12 months

### Promoting health and wellness worldwide

## Recent highlights

John Hancock enters critical illness market with benefit that gives consumers financial protection when they need it most

Manulife-Sinochem introduces upgraded MOVE 2.0 program to further champion commitment to health and wellness with Apple Watch

Manulife launches claimsimple.hk – an innovative, simpler and faster e-claims solution

Manulife enters Australian real estate market – acquires 800 Collins Street in Melbourne

Richard Payette, President and CEO, Manulife Quebec, named Top Five Personal Insurers/Top 25 in Quebec's financial sector

### Awards and recognition

### Corporate headquarters

200 Bloor Street East  
Toronto, Ontario, Canada  
M4W 1E5

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### Environmental stewardship

**6<sup>th</sup> consecutive year** Manulife listed in the Dow Jones Sustainability North America Index

**1<sup>st</sup>** life insurer to issue a green bond

**\$12.6 billion** invested in renewable energy projects since 2002

**29% reduction** in greenhouse gas emissions intensity since 2013